



We are a technology enabled BPO firm helping leading companies gain new levels of confidence and control over their cash flow.

Using our proprietary Altus Intelligence Engine™ we combine the most advanced technology with the largest international network of trained, certified professionals to streamline first and third-party asset recovery at the highest levels of security and compliance.

Backed by our world-class ARM Managed Services Team, we gather and analyze rich insights and best practices at every step to continuously improve and enhance your entire credit to cash cycle in ways you can see, feel and measure.

ALTUS INTELLIGENCE ENGINE™ - CREDIT TO CASH SOLUTIONS

COLLECTIONS SOLUTIONS

RAPID CREDITOR ANALYSIS

- Client goal alignment
- A/R portfolio analysis
- Global investigator network
- Business Credit Reports

SMART COLLECTIONS OUTREACH

- Tenured collections professionals
- Customizable client strategy
- Proactive pre-collections program—C.A.R.E.
- First Party partnership services
- Third Party collections services
- Highest level of compliance and security

MULTI-LAYERED REPORTING

- Customizable performance reporting
- Transaction and productivity data reports
- Real-time rate reporting and online activity

ARM INTELLIGENCE

- Customer experience and collections pattern analysis
- Root cause and delinquent reduction recommendations
- Custom-designed coaching and operations performance reports



BPO CONSULTING SOLUTIONS

CREDIT POLICY REFINEMENT

- Credit scoring methodology
- Credit policy and pre-sales evaluation
- Credit extension protocol

PARTNERS & PROCESS OPTIMIZATION

- Best-in-class partnership referral program
- Dispute management
- Cash applications and credit process improvement

BUSINESS INTELLIGENCE

- Multi-level account portfolio dashboard
- Customer performance dashboard
- Collector efficiency dashboard

CASH FLOW STRATEGY

- Onsite evaluation
- Software and reporting
- Portfolio analysis
- Predictive risk modeling
- Collections forecasting



- Our approach is empowered by the most advanced technology that delivers innovative business solutions and cost-saving results.
- We are fully licensed and bonded in every state and province required in the US and Canada



Contact Us

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